

Terms and Conditions

Authorized Distribution: It is the policy of M&W to sell its products and product line through only authorized distributors.

Terms: All prices for M&W distributors are determined by the current M&W price sheet. Custom designed or engineered items and services are quoted ad hoc at distributor net pricing.

Prepaid Freight Terms: Within the continental United States, an order of \$15,000 or more, placed to a single distributor location under a single purchase order, qualifies for prepaid freight. Orders less than \$15,000 are shipped F.O.B. Cokato, MN. Due to the nature of custom devices, all custom devices are quoted F.O.B. Cokato, MN.

Drop Shipments: Within the continental United States

Add-Ons to Orders: Add-ons will be honored as part of the original order if and only if the original order has not been packaged or shipped and the add-on is received within two business days of the original order. Please note: add-ons could cause a delay in shipment - M&W will make every effort to ship orders in one complete shipment.

Pricing: Prices are subject to change without notice. Accepted orders will be billed at prices in effect at the time of shipment.

PO's: Email all PO's to Sales@machiningandwelding.com with proper ship to address and shipping instructions.

Payment Terms: Payment terms are net 30 days on all orders unless otherwise specified.

Return Policy: Wrong items are ordered from time-to-time. The following steps must be followed for all returns:

1. Obtain written permission with a Return Goods Authorization (RGA) number. Requests to return items must be made within 30 days of original purchase. No unauthorized returns will be accepted.
2. Items returned must be in new, unused condition.
3. Custom items are not returnable.
4. A 15% restocking charge and return freight charges will apply to all returns.

Dimensions: M&W products are made to strict engineered tolerances. The published dimensions are for reference and are subject to engineering changes without notice.

Accord and Satisfaction: If you attempt to resolve any disagreement about the amount owed to M&W by sending a check on which is written "Payment in Full" or similar restrictive notation or endorsement, you must send that check along with an explanation to M&W, Attn: Credit Department. If you send your check to any other address and it is cashed, M&W will not have waived its right to collect any remaining amounts due.

Disputes: M&W strives to ship every order correctly and on-time. However, should shipping or billing discrepancies occur, please contact our Customer Service department immediately. All claims must be made within 15 days of merchandise receipt.

Damage or Loss: M&W's responsibility for damage, loss, or delay on any shipment ceases on acceptance by common carrier. Claims for such must be filed by the consignee.

Premium Shipments: Premium shipment methods (air, UPS Red, FedEx overnight, etc.) are shipped only on an account and never prepaid and added to the invoice and are not covered by the prepaid freight policy.

Minimum Order: M&W has no set or minimum order for any published catalog item.

Quotations: Quotations are valid for 30 days from the date of quotation unless otherwise specified.

Credit: Extension of credit is allowed on the basis of satisfactory submission of our credit form, which includes three current trade references. Upon approval, credit is allowed on a 30-day basis. Credit will be revoked should an account become delinquent. All accounts are net 30 days from the billing date.

Ordering Assistance: M&W employs friendly and knowledgeable customer service personnel who can assist you Monday through Friday from 7:00 a.m. to 4:00 p.m. Central Standard Time.

For best service email: Sales@machiningandwelding.com